

## FAQs

### Where do I pick up & drop off my child?

Children are to be dropped off and picked up at Amethyst Retreat Center's farmhouse at 44 Buffalo Creek Road, Duncannon. It's located a few hundred yards from the main entrance.

### What does my child need to bring?

- Bag lunch and drink
- Registration form
- Sun screen and/or tick spray, if desired
- Closed-toe shoes
- Any medications, clearly labeled with your child's name, along with necessary medication administration form

### Does Amethyst Retreat Center offer early drop-off and late pick-up?

Amethyst does offer before and after child care. Early drop-off is available from 8:00 AM for an additional flat fee of \$15 for the week. Late pick-up is available until 5:00 PM for an additional flat fee of \$15 for the week.

### What is your refund policy?

The registration price includes a non-refundable fee of \$50 for participants, up to three weeks prior to the first day of the program. Because of costs associated with staffing, all cancellations after August 1 will result in a loss of the entire amount paid. However, if we are able to fill your child's spot with another student on the waiting list, Amethyst Retreat Center will refund 50% of your registration fee.

Unfortunately, we do not provide refunds for this camp.

### My child is unable to attend a day during the week of camp. Am I able to receive a refund for the day missed?

As a non-profit, Amethyst Retreat Center allocates the funds paid for your child's registration far in advance for the materials and instructors needed for your child's camp experience. Due to this, Amethyst Retreat Center is unable to prorate the cost of camp for the days your child will not be in attendance.

### What forms of payment do you accept?

Payment in full is due at the time of registration. Credit card payment is accepted through the **Payment** button below. We accept Discover, VISA, MasterCard. Personal checks, travelers' checks, and money orders can be mailed to 71 Hardot Rd., Dauphin, 17018, made out to *Amethyst Retreat Center*.

### My child really would like to participate. What if the program is already full?

Please contact us at [AmethystRetreatCenter@gmail.com](mailto:AmethystRetreatCenter@gmail.com) where we can put your child on a waiting list. If we receive notice of a student cancellation in a full program, our coordinator will call or email parents of children on the waitlist in order of registration date. Once you are contacted, you must respond within 3 days, along with full payment, before the next child on the waitlist is offered a spot.

**Other questions?** Please contact us at [AmethystRetreatCenter@gmail.com](mailto:AmethystRetreatCenter@gmail.com) or call Natalie Manchorov, coordinator, at 717.979.4147, and we will be happy to help.